



Improving Teamwork in Organizations: Applications of Resource Management Training

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This edited volume applies the excellent work done in Crew Resource Management (CRM) in the aviation industry to training teams in other organizations. CRM is not only a design for training, but it also has been evaluated over time and shown great success. This lesson should be transferred to other nonaviation settings, and this book was written with that goal in mind.

This book has two purposes. First, it provides those interested in designing and delivering resource management training with useful and practical information containing the latest thinking and guidance available. Second, it launches CRM training as a viable intervention that can be used to enhance teamwork and organizational effectiveness, as well as minimize human error in a wide variety of industries and organizations.

Written from experts in the field of training, this volume is organized into four sections that:

- *address the foundation of resource management training;
- *focus on the tools needed for design and delivery of resource management training;
- *apply resource management training to several industries and domains (i.e., medical, naval, airlines); and
- *look at the global issues, such as culture of organizations, national issues, and error in training.



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